

CallAssist|OutBound - Feature List

CallAssist | OutBound Functions

	Standard	Advanced
Import Dial Lists	✓	✓
Quick Dial	✓	✓
Quick Response Selection	✓	✓
Quick Call Back Setting	✓	✓
Quick Re-Queue	✓	✓
Optional View All Campaign Call Backs		✓
Optional View All User Call Backs		✓
Import FTC DNC	✓	✓
Export Dial Lists	✓	✓
Multiple Campaigns	✓	✓
Multiple Users	✓	✓
User Login Access	✓	✓
Auto Login Ability	✓	✓
Contact Directory		✓
Create Dial List From Contact Directory		✓
Contact Custom Label Fields		✓
Export Contact Directory		✓
Call Statistics	✓	✓
Script Window	✓	✓
Call Duration Timer		✓
Transfer Between Campaigns		✓
Play Recorded Message		✓
Record Conversation		✓
Dial Pad		✓

CallAssist | OutBound Fields

	Standard	Advanced
<i>Designated Fields</i>		
Telephone, Address, City	✓	✓
State, PostCode, Country	✓	✓
First Name, Last Name, Full Name	✓	✓
Salutation, Response, Call Back	✓	✓
Date, Time, Business Name, Industry	✓	✓
Credit Card Details,	✓	✓
Appointment Date, Appointment Day	✓	✓
Rep, Email, Web Site,	✓	✓
Classification, Fax	✓	✓
Priority		✓
<i>User Defined Fields</i>		
10 Text Fields	✓	
20 Text Fields		✓
5 Yes/No Fields		✓
5 Date Fields		✓
5 Currency Fields		✓
10 Numeric fields		✓
Custom Label Fields	✓	✓